# ExtraCare Health (ECH) Program



## ExtraCare Health Program:

#### Here's how to start saving 20 percent right away\*:

- 1
- Go to **bit.ly/extracarehealth** to start the activation process
- Provide your CVS Caremark prescription ID number and your ExtraCare card number. If you don't have an ExtraCare card, you can easily request one
- Once activated, you can use your ExtraCare card in CVS Pharmacy<sup>®</sup> at the register or online at **CVS.com** to start saving

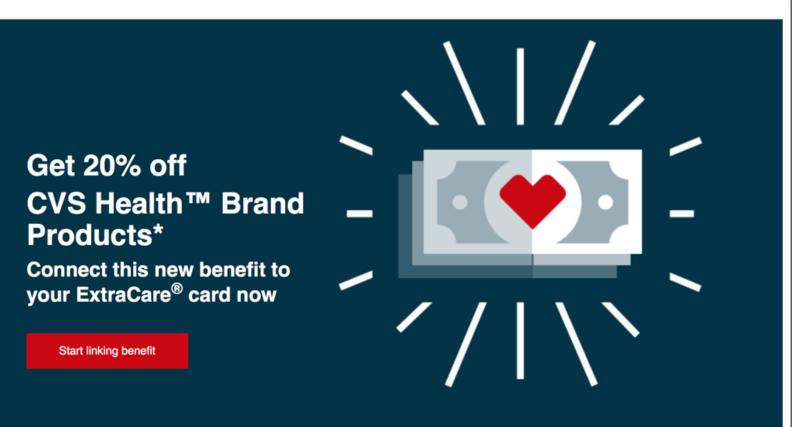
\* The 20% discount is restricted to items purchased for the health of cardholder only, and applies to regularly priced CVS Health Brand health-related items valued at \$1 or more. Your ExtraCare Health Benefit may not be used in Target stores including those with a CVS Pharmacy in them. Excludes alcohol, lottery, money orders, prescriptions and copays, pseudoephedrine/ephedrine products, postage stamps, pre-paid cards, gift cards, newspapers and magazines, milk (where required by law or regulation), bottle deposits, bus passes, hunting and fishing licenses, any imposed governmental fees, or items reimbursed by a government health plan.

Other pharmacies are available in our network. You are not obligated to fill your prescriptions at CVS Pharmacy by using the ExtraCare Health Benefit. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. ©2019 CVS Caremark. All rights reserved. 106-48439L 032819



### ExtraCare Health Landing Page

#### extracare<sup>®</sup>



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### ExtraCare Health Benefit: Member Look Up to Validate Eligibility

- Member types in first and last name (required)
- Must include 1 additional search parameter:
  - <sup>–</sup> DOB

48702

 ECH member id from email, welcome kit or their id card provided by their plan sponsor

#### extracare<sup>®</sup>

Get 20% off CVS Health™ Brand Products\*

### First, let's look up your ExtraCare<sup>®</sup> Health benefit.

We need to confirm your benefit eligibility before linking your discount. Start by entering your first and last name. Then choose to provide your date of birth or member ID. We'll look up your benefit and ask you to confirm it's yours.

All fields are required.

**First name** 

Last name

Find benefit using:

Make a selection

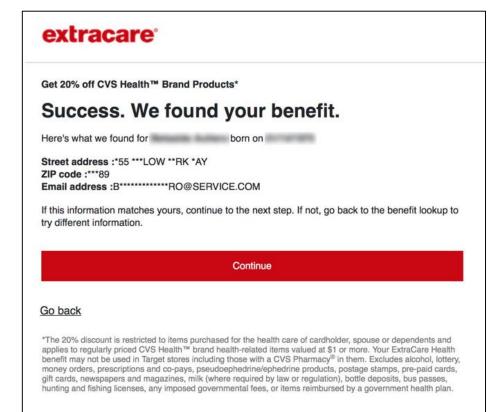
Find my benefit

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### ExtraCare Health Benefit Look Up Results

- Additional data on match is returned to ensure the right member has been identified
- Data is partially obfuscated to protect privacy
- Member confirms the information provided and continues
- If this information is incorrect, member can go back to previous page and do a more detailed search





## ExtraCare Card Look Up

- Member enters ExtraCare card
  number
- If the member is unable to find their card number, they will be able to search by their contact information (must complete 3 of 4):
  - Last name
  - Email

48702

- Phone number
- ZIP code
- If the card can't be found or the member doesn't have a card, they will be able to get a new one

#### Get 20% off CVS Health™ Brand Products\* Now let's find your ExtraCare<sup>®</sup> card. Choose to provide your ExtraCare number or a few pieces of contact information. We'll look up your card and ask you to confirm it's yours. Note that if you have a CVS Health® colleague ExtraCare card, you have better discounts and you won't be able to link your benefit. If you need to, you can get a new ExtraCare card. All fields are required. Find ExtraCare using: (required) ExtraCare number Last name ExtraCare number Where can I find my ExtraCare number? Find my card Go back \*The 20% discount is restricted to items purchased for the health care of cardholder, spouse or dependents and applies to regularly priced CVS Health™ brand health-related items valued at \$1 or more. Your ExtraCare Health benefit may not be used in Target stores including those with a CVS Pharmacy® in them. Excludes alcohol, lottery, money orders, prescriptions and co-pays, pseudoephedrine/ephedrine products, postage stamps, pre-paid cards, gift cards, newspapers and magazines, milk (where required by law or regulation), bottle deposits, bus passes,

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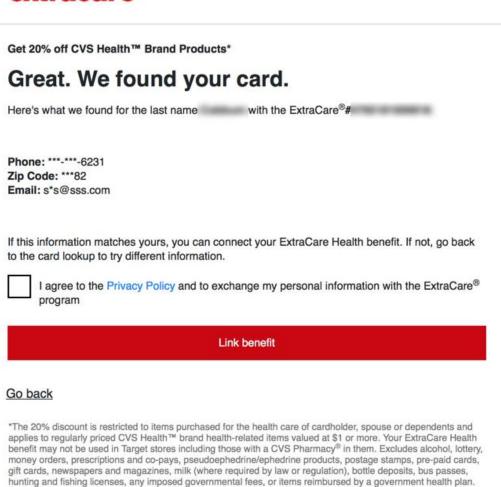
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## ExtraCare Card Look Up: Results Screen

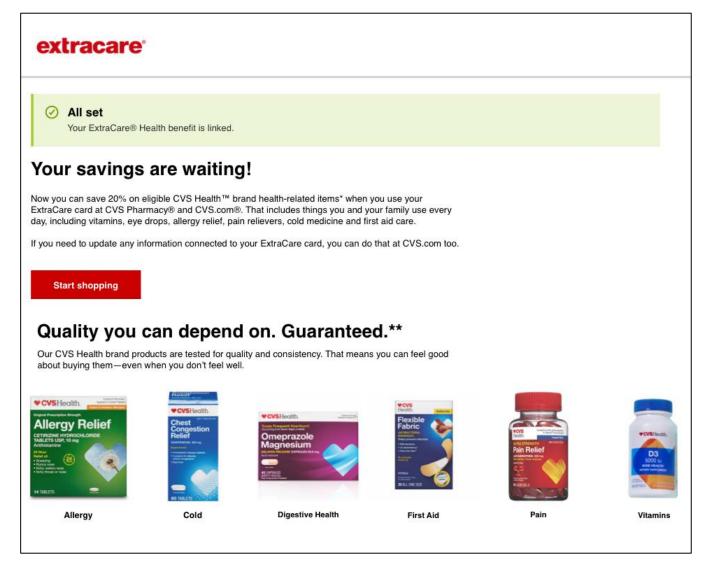
- Member will be required to agree to the privacy policy in order to link the benefit
- If multiple results appear, a member can choose by most recent transaction date

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## The Transaction is Confirmed When Completed



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