

# Virtual Assistance with your SCSD Librarians!

Do you have a question about Seesaw or Canvas? Did you forget your username & password?  
Do you need help connecting with your teacher on Microsoft Teams?

*The SCSD Library Media Specialists are here to support you! Follow the steps below and one of our librarians will contact you to help troubleshoot the issue you are having. We're here to help and support you and your student with remote learning.*

**1** Visit the district website  
[www.syracusecityschools.com](http://www.syracusecityschools.com)  
Click on the “Back to School” link in the yellow banner

**2** Click on the “Digital Tools, Wifi, Resources” button

**3** Under “Book Virtual Assistance” choose grade level assistance you need.

**Book your appointment today!!!**  
**Support is available through email, phone, or video call.**