

2025

LINKING STUDENTS AND FAMILIES TO

COMMUNITY RESOURCES





Dear SCSD Families,

The SCSD Office of Student Support Services is here to help you. We recognize that it can be overwhelming to navigate the various community resources that may be available to help you and your family.

In this guide, you'll find local resources for free food and nutrition sites, housing information, health and medical information, and more. You'll learn who to contact for financial assistance or in times of crisis, and so much more.

As always, if you have questions or if we can assist your family in any way, please reach out to us at **(315) 435-4131**.



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FOOD AND NUTRITION SITES

Free Meal Sites:

You may go to a meal site without a reservation. All ages are welcome.

1. ASSUMPTION DAILY SANDWICH PROGRAM/SOUP KITCHEN

808 N. Salina St.,
Syracuse, NY 13208

Lunch: Monday-Friday
11:30 AM to 1:00 PM

Dinner: Monday-Friday
4:00 PM to 4:45 PM

2. ROAD TO EMMAUS MINISTRY OF SYRACUSE, INC.

127 E. Glen Ave.,
Syracuse, NY 13205

Lunch: Monday-Saturday
11:00 AM to 12:00 PM

3. HOPPS MEMORIAL CHURCH SOUP KITCHEN

1110 South State St.,
Syracuse, NY 13202

Lunch: Wednesday-Friday
11:30 AM

4. PAYTON TEMPLE SOUP KITCHEN

1816 Midland Ave.,
Syracuse, NY 13205

Lunch: Saturday
12:00 PM to 1:00 PM

5. RESCUE MISSION SOUP KITCHEN

120 Gifford St.,
Syracuse, NY 13202

Breakfast: Daily
7:00 AM to 8:00 AM

Lunch: Daily
12:00 PM to 1:00 PM

Dinner: Daily
4:00 PM to 5:00 PM

6. SAMARITAN CENTER

215 North State St.,
Syracuse, NY 13203

Breakfast: Monday-Friday
7:30 AM to 8:30 AM

Afternoon Meal: Monday-Thursday
3:30 PM to 4:30 PM

Friday/Weekends/Holidays:
1:30 PM to 2:30 PM

7. SOUTHSIDE CHURCH OF CHRIST SOUP KITCHEN

1327 W. Colvin St.,
Syracuse, NY 13207

Lunch: Saturday
11:00 AM to 1:00 PM

8. ST. LUCY'S

432 Gifford St.,
Syracuse, NY 13204

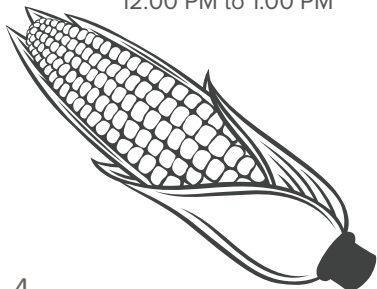
Lunch: Wednesday
11:00 AM to 12:00 PM

9. WIC

Monthly checks to buy food, ideas with meal prep and connections to health care.

☎ 315-435-3304

➔ ongov.net/health/WIC.html





Food Pantry Sites:

Food pantries provide a limited number of grocery items to be prepared at home. Although pantries serve eligible clients without discrimination, they may limit the number of times a household may receive assistance. There is no guarantee that pantry assistance will be available at any given time. If you need a referral to a nearby food pantry, please contact the Interreligious Food Consortium weekdays at (315) 474-8855 between the hours of 9:00 AM and 3:00 PM. Visit www.ifccny.org for more information.

1. FOOD BANK OF CENTRAL NEW YORK

7066 Interstate Island Rd.,
Syracuse, NY 13209

☎ (315) 437-1899

➔ www.foodbankcny.org

2. CATHOLIC CHARITIES OF ONONDAGA COUNTY

262 E. Onondaga St.,
Syracuse, NY 13202

☎ (315) 475-3807

Supplemental Nutrition Assistance Program (SNAP) Formerly Food Stamps:

The Supplemental Nutrition Assistance Program (SNAP) issues monthly electronic benefits that can be used like cash to purchase food at authorized retail food stores. Eligibility and benefit levels are based on household size, income and other factors.

SNAP ELIGIBILITY:

Eligibility is based on income.

HOW TO APPLY FOR SNAP:

Applying for SNAP benefits starts with an application. If you live in Onondaga County, you can apply at:

Social Services-Economic Security,
John H. Mulroy Civic Center,
2nd Floor, 421 Montgomery St.,
Syracuse, NY 13202

☎ (315) 435-2700

➔ www.ongov.net/dss/snap

Hours: Monday-Friday
8:00 AM to 4:00 PM



HOUSING/SHELTERS

1. **CATHOLIC CHARITIES OF DIOCESE OF SYRACUSE (MEN'S SHELTER)**

Located within the Housing Services Center, the facility can host up to 80 men in need of temporary shelter.

1801 Erie Boulevard E.,
Syracuse, NY 13210

☎ (315) 530-1946

2. **CATHOLIC CHARITIES OF ONONDAGA COUNTY (HOMELESS INTAKE CENTER)**

Offers support for families and individuals who are homeless or in danger of becoming homeless in the city of Syracuse. The agency works with a range of community supporters and other organizations to help people find stable housing.

262 E. Onondaga St.,
Syracuse, NY 13202

☎ (315) 378-4054

3. **CATHOLIC CHARITIES OF ONONDAGA COUNTY (SUPPORTIVE HOUSING SERVICES)**

This program provides subsidized housing and case management to individuals and families transitioning out of homelessness.

☎ (315) 362-7009

4. **BARNABUS HOUSE OF THE SALVATION ARMY (16 & UP)**

☎ (315) 479-1330

5. **BOOTH HOUSE OF THE SALVATION ARMY (12-17)**

☎ (315) 471-7628

Rent Supplement Programs:

The following companies or agencies offer direct subsidies for eligible senior citizens, handicapped adults or families. This subsidy can be used for any housing that meets program guidelines. These agencies also utilize the Housing Assistance Payments Program [a Section 8 program] in the City of Syracuse or the County.

1. **SYRACUSE HOUSING AUTHORITY**

*Housing Choice Voucher Program
[Formerly known as Section 8]*

300 Burt St., Syracuse 13202

☎ (315) 470-4400

➔ syracusehousing.org/section8

2. **CHRISTOPHER COMMUNITY**

(Section 8 Voucher)

990 James St.,
Syracuse, NY 13203

☎ (315) 424-1821

➔ www.christopher-community.org

LEAD POISONING PREVENTION

Protecting children from lead is important for their lifelong good health! We can prevent lead exposure before it occurs by addressing lead at its source.

Does your child need a lead test?

Call your doctor, or call (315) 435-3271, or email LeadFreeKids@ongov.net.

For more information, visit:

➔ ongov.net/health/lead/

HEALTH CARE/MEDICAL SERVICES

1. ONONDAGA COUNTY HEALTH DEPARTMENT

421 Montgomery St.,
Syracuse, NY 13202

➔ www.ongov.net/health

Services

Birth/Death Certificates
(315) 435-3163

Cancer Screening [Breast,
Cervical, Colorectal]
(315) 435-3653

Communicable Disease Reporting
(315) 435-3252

HIV Testing, PrEP (315) 435-3226

Immunization (315) 435-2000

Rabies (315) 435-3165

Tuberculosis (315) 435-3236

2. POVERELLO HEALTH CENTER AT ASSUMPTION CHURCH

808 N. Salina St.,
Syracuse, NY 13208

☎ (315) 423-9961

➔ assumptionSyracuseorg/clinic

Services

Wednesdays: 5:00 PM - 7:00 PM

Walk-ins are welcome. Physical examinations for pre-employment and college/vocational schools (available by appointment only.)

- Prescription assistance
- Diabetic care & education
- Dietary counseling
- Social service counseling
- Hypertension monitoring & education
- Physical therapy

3. ROAD TO EMMAUS MINISTRY/ ST. MARIANNE COPE HEALTH SERVICES

4335 S. Salina St.,
Syracuse, NY 13205

☎ (315) 961-3067

✉ [manager@](mailto:manager@stmariannecopehealthservices.org)

stmariannecopehealthservices.org

➔ emmausministry.org/services-we-provide/dental-and-medical-services

4. SYRACUSE COMMUNITY HEALTH, INC.

Syracuse Community Center is a Federally Qualified Health Center [FQHC] with convenient locations across Syracuse, NY. They provide healthcare services to everyone, regardless of their ability to pay.

819 S. Salina St.,
Syracuse, NY 13202

☎ (315) 476-7921

Services

- OB/GYN
- Dental Health
- Pharmacy
- Podiatry
- Pediatrics
- Eye Care
- Family Medicine
- Behavioral Health
- Laboratory
- Quick Care

School-Based Health Centers

- Dr. Weeks Elementary School
- STEAM at Dr. King
- STEM at Blodgett
- PSLA at Fowler HS
- Delaware Elementary School
- H.W. Smith Pre-K–8 School
- Franklin Elementary School
- Grant Middle School



DENTAL SERVICES

1. AMAUS DENTAL SERVICES

Amaus Dental Service is an outreach of the Cathedral of the Immaculate Conception. Their mission is to provide quality dental care to the members of the Central New York Community, who find themselves unemployed, homeless or without dental insurance. This care is provided free of charge by volunteer dental professionals and support staff.

The scope of the care is limited to:

- Examinations
- X-rays
- Hygiene (cleanings)
- Fillings
- Routine extractions
- They do not do root canals, replace any missing teeth, provide or repair dentures, nor extract wisdom teeth

259 East Onondaga St.,
Syracuse, NY

☎ (315) 802-6741

2. ROAD TO EMMAUS MINISTRY

Offers a free dental clinic.

The scope of their care is limited to:

- Cleanings
- X-rays
- Restorations
- Extractions
- Root canals
- Denture adjustments

Appointments: Monday 1:00 PM to 4:00 PM & Friday 10:00 AM to 4:00 PM

4335 S. Salina St.,
Syracuse, NY 13205

☎ (315) 961-3067

➔ emmausministry.org/services-we-provide/dental-and-medical-services

3. ST. JOSEPH'S HOSPITAL HEALTH CENTER DENTAL SERVICES

St. Joseph's provides a full spectrum of dental services. They accept Medicaid, private insurance, self-pay and based on services rendered, financial counseling available.

301 Prospect Ave., Syracuse, 13215

☎ (315) 448-5477

4. SYRACUSE COMMUNITY HEALTH, INC.

(They provide a full spectrum of dental services, routine appointments, follow-up, and emergency dental care. They accept Medicaid, private insurance, and self-pay.)

819 S. Salina St.,
Syracuse, NY 13202

☎ (315) 476-7921



VISION SERVICES

1. AMAUS VISION SERVICES (CATHEDRAL PARISH CENTER)

They offer comprehensive free eye exams and eyeglasses for those without insurance.

259 E. Onondaga St.,
Syracuse, NY 13202
(315) 314-7004

www.amaus-vision.org

2. AURORA OF CNY

They offer assistive visual and hearing equipment.

518 James St., Suite 100,
Syracuse, NY 13203
☎ (315) 422-7263

3. LIBERTY-AURORA EYE CENTER

They offer eye exams/low vision evaluations; patient support and education.

1045 James St., Syracuse, NY
13203
☎ (315) 413-7693

4. LIONS CLUB OF NEW YORK STATE

They help with the vision needs of low-income individuals.

526 Oak St Ste 1, Syracuse, NY
13203
☎ (315) 478-3131

5. NEW EYES FOR THE NEEDY

They assist low-income individuals with eyeglasses.

✉ info@new-eyes.org

➔ new-eyes.org

6. SYRACUSE COMMUNITY HEALTH, INC.

They provide a eye care services. They accept Medicaid, private insurance, and self-pay.

819 S. Salina St., Syracuse, NY
13202

☎ (315) 476-7921

HEARING SERVICES

1. AURORA OF CNY

They offer assistive visual and hearing equipment.

518 James St., Suite 100, Syracuse,
NY 13203
☎ (315) 422-7263

2. LIONS CLUB OF NEW YORK STATE

They help with getting hearing aids for low-income individuals.

526 Oak St Ste 1, Syracuse, NY
13203
☎ (315) 478-3131

3. SYRACUSE UNIVERSITY GEBBIE CLINIC

They provide testing and hearing equipment. Their fees on a sliding scale based on income.

621 Skytop Rd, Syracuse, NY 13244
☎ (315) 443-4485



CRISIS ASSISTANCE, REFERRAL SERVICES AND SUPPORT GROUPS

1. 211 CNY

Dial 2-1-1 for referrals to community, social or government services.

➔ 211cny.com

2. ACCESS CNY

➔ accesscny.org

3. AL-ANON/ALATEEN

For families and friends of alcoholics. 12 Step Program

☎ (315) 471-0191

➔ www.syracuseais.org

4. ALCOHOLICS ANONYMOUS (12 STEP PROGRAM)

☎ (315) 463-5011 - 24 Hour Hotline

➔ aasyracuse.org

5. CENTRAL REGION PROBLEM GAMBLING RESOURCE CENTER

☎ (315) 413-4676

➔ nyproblemgamblinghelp.org/central/

6. DEPRESSION BIPOLAR SUPPORT ALLIANCE CNY

Meeting date/time:

Every Tuesday at 6:15 PM

Meeting location: AccessCNY,
420 E. Genesee St., Syracuse

☎ (315) 428-9366

7. CONTACT COMMUNITY SERVICES HOTLINE - 24 HOUR CRISIS HOTLINE

☎ (315) 251-0600

➔ contactsyracuse.org

8. FAMILY SUPPORT AND EDUCATION CENTER

Crisis and ongoing supports and Advocacy.

Meeting location: AccessCNY,
420 E. Genesee St., Syracuse, NY

☎ (315) 478-4151

9. HISCOCK LEGAL AID SOCIETY

351 S. Warren St.
Syracuse, NY 13202

☎ (315) 422-8191

✉ info@hiscocklegalaidd.org

10. HOPE CONNECTIONS

Peer-led coaching program at Catholic Charities advocating recovery in the community

☎ (315) 362-7629

➔ ccoc.us

11. LEGAL SERVICES OF CNY

221 S. Warren St.,
Syracuse, NY 13202

☎ (315) 703-6500

➔ lscny.org

12. NAMI (NATIONAL ALLIANCE ON MENTAL ILLNESS) SYRACUSE

Support and sharing meeting for family/friends of those with mental illness diagnoses.

Meeting date/time: 3rd Tuesday
each month at 7:00 PM

Meeting location: AccessCNY 420
E. Genesee St., Syracuse

☎ (315) 487-2085

13. NARCOTICS ANONYMOUS - 12 STEP PROGRAM

☎ (315) 472-5555

➔ honyana.org

14. NATIONAL HELPLINE FOR SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION (SAMHSA)

☎ National Helpline:
1-800-662-4357,

☎ 1-800-487-4889, TTY

15. NATIONAL SUICIDE PREVENTION LIFELINE

☎ 1-800-799-4889

☎ 1-800-273-8255, TTY

16. NY CONNECTS OF ONONDAGA COUNTY

☎ (315) 435-1400

17. ONONDAGA COUNTY DEPARTMENT OF SOCIAL SERVICES (ECONOMIC SECURITY)

☎ (315) 435-2700

➔ ongov.net/dss

18. PREVENTION NETWORK (SUBSTANCE USE REFERRAL SERVICE)

Education and training for Substance Abuse/Addiction and Prevention.

Meeting dates/time:
Monday-Friday, 8:00 AM to 4:00 PM

☎ (315) 471-1359

➔ preventionnetworkcny.org

19. SELF-HARM, S.A.F.E. ALTERNATIVES

☎ 1 (800) 366-8288

☎ 1-(800-DONTCUT)

20. SPOUSES/PARTNERS SUPPORT GROUP

For the spouse/partner of someone with a mental health diagnosis.

Meeting dates/time: 2nd and 4th Thursday of the month from 7:00 PM to 8:30 PM

Meeting location: 2503 E. Genesee St., Syracuse, NY 13219

☎ (315) 468-9809

21. YOUTH EMERGENCY SERVICES (YES) - 24/7 HOTLINE

☎ (315) 463-1100

22. UNIQUE PERSPECTIVES (PEER-LED SUPPORT GROUP)

☎ (315) 475-1994

23. VETERANS CRISIS LINE (AVAILABLE 24/7)

☎ 1-800-273-8255

➔ veteranscrisisline.net

24. VOLUNTEER LAWYERS PROJECT OF ONONDAGA COUNTY, INC.

No cost legal assistance for low-income clients.

221 S. Warren St., Suite 320,
Syracuse, NY 13202

☎ (315) 471-3409

➔ onvlp.org



OTHER RESOURCES



1. **BEHAVIORAL HEALTH TREATMENT LOCATOR**
➔ findtreatment.samhsa.gov
2. **CENTRAL NEW YORK PREVENTION RESOURCE CENTER**
➔ cr-prc.org
3. **COUPLE AND FAMILY THERAPY CENTER**
➔ falk.Syracuse.edu/marriagefamilytherapy/Goldberg.aspx
4. **FACES AND VOICES OF RECOVERY**
➔ facesandvoicesofrecovery.org/guide/support
5. **HUNTINGTON FAMILY CENTER**
➔ huntingtonfamilycenters.org
6. **NAMI - NATIONAL ALLIANCE ON MENTAL ILLNESS NEW YORK STATE**
➔ naminys.org
7. **NAMI - NATIONAL ALLIANCE ON MENTAL ILLNESS SYRACUSE**
➔ namisyracuse.org
8. **NEW YORK STATE OFFICE OF ALCOHOLISM AND SUBSTANCE ABUSE SERVICES (OASAS)**
➔ oasas.ny.gov
9. **OPIOID TREATMENT PROGRAM DIRECTORY**
➔ dpt2.samhsa.gov/treatment/directory.aspx
10. **RESCUE MISSION**
➔ rescuemissionalliance.org
11. **U.S. SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION (SAMHSA)**
➔ samhsa.gov
12. **U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES MENTAL HEALTH**
➔ mentalhealth.gov

FINANCIAL ASSISTANCE

What Do I Qualify For?**Services Determined by Age
(Eligibility depends on program)****1. CONTACT THE ONONDAGA COUNTY**

☎ Office for Aging (315) 435-2362

Prior to age 60:

- Health Insurance Information, Counseling, and Referrals (HIICAP)
- Medical Assistance (MEDICAID)
- Medicare Coverage
- Medicare Savings Program
- Supplemental Nutrition Assistance Program (SNAP) benefits
- Telephone Lifeline Discount

At age 60:

- Expanded In-Home Services for Elderly (EISEP)
- Free Tax Preparation
- Home Energy Assistance Program (HEAP)
- Home Delivered Meals
- Information about Transportation Programs
- Meals at Senior Dining Sites

At age 62:

- Retirement Social Security Payments (see program requirements)

At age 65:

- EPIC Pharmaceutical Coverage
- Real Estate Tax Exemption
- Supplemental Security Income (SSI) No payment back to Social Security for income from working

2. SYRACUSE FINANCIAL EMPOWERMENT CENTER

One-on-one financial counseling; free, private and professional either on-line or in-person. Spanish speaking counselors are available.

538 Erie Blvd. West, Suite 100,
Syracuse, NY 13204

☎ (315) 474-1939

➔ Syracusegov/Departments/NBD/Syracuse-FEC

3. 2GEN ONONDAGA

Your bridge to financial self-sufficiency

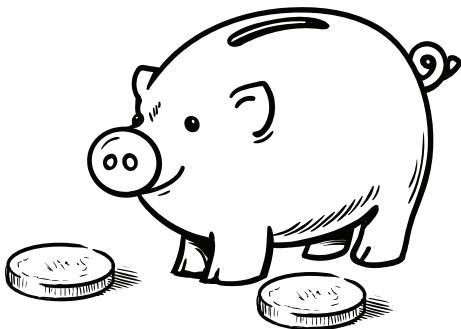
➔ ongov.net/dss/2Gen.html

4. CHILDCARE SOLUTIONS

Possible child care assistance

☎ (315) 446-1220 ext. 303

➔ childcaresolutionscny.org/find-child-care



VICTIM ASSISTANCE PROGRAM

1. OFFICE OF ONONDAGA COUNTY DISTRICT ATTORNEY

The Victim Assistance Program (VAP) of the Onondaga County District Attorney's Office provides help to victims and witnesses of crimes. VAP functions to see that victims and witnesses do not suffer unnecessary hardship as a result of a crime. VAP is also designed to help individuals and families deal with the traumas that result from a violent crime.

VAP can provide:


- Immediate general and emotional support services to victims and family members of crime
- Assistance to victims in filing for NYS Office of Victim Services Compensation when victims have medical, counseling, funeral, loss of support, loss of wages and/or court transportation costs
- Needs assessment with appropriate advocacy, information and referrals
- Information and reminders regarding court dates and other appointments
- Help in initiating the return of confiscated property
- Court accompaniment
- Updates on status of cases to victims
- Collection of information from victims for case files

Important Phone Numbers:

District Attorney's Office

 (315) 435-2470

Victim Assistance Program

 (315) 435-3916 ext. 4336
or ext. 4425

Syracuse Police Department

 (315) 442-5111

Onondaga County Sheriff's Office

 (315) 425-2111

County Helpline

 (315) 435-8300

Child Abuse Hotline (24 hours)

 (315) 422-9701

Adult Protective Services

 (315) 435-2815

Vera House (24 hours Domestic and Sexual Abuse Services)

 (315) 468-3260

VINE (Victim Information Notification Everyday)

(Inmate and Parole Information)

 1-888-846-3469

INDIGENT BURIAL ASSISTANCE



ONONDAGA COUNTY DEPARTMENT OF SOCIAL SERVICES-ECONOMIC SECURITY

Located within the Onondaga County Department of Social Services-Economic Security division, is a unit called Resource Recovery.

The Resource Recovery Unit is responsible for taking and processing mortgages and liens for applicants and recipients of some social services. It is responsible for paying for and assisting in the scheduling of burials for residents of Onondaga County who die without funds or family to arrange and pay for a burial. The Resource Unit also makes claims against personal injury defendants and estates for the recovery of some benefit payments.

There is an application to apply for Burial Assistance

Unit Hours: 8:00 AM to 3:30 PM

Telephone Number for Burial Assistance: 📞 (315) 435-2397

Board of Education

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Notice of Non-Discrimination

The Syracuse City School District hereby advises students, parents, employees and the general public that it is committed to providing equal access to all categories of employment, programs and educational opportunities, including career and technical education opportunities, regardless of actual or perceived race, color, national origin, Native American ancestry/ethnicity, creed or religion, marital status, sex, sexual orientation, age, gender identity or expression, disability or any other legally protected category under federal, state or local law.

Inquiries regarding the District's non-discrimination policies should be directed to:

Civil Rights Compliance Officer
Syracuse City School District
725 Harrison Street • Syracuse, NY 13210
(315) 435-4131



CivilRightsCompliance@scsd.us