



There can be many challenges transitioning back into your community. Listed throughout this brochure are community based and government organizations that can help.

Onondaga County Social Services



Onondaga Social Services provide supports such as:

1. (SNAP)- Food benefits
2. (TANF)- Temporary Financial
3. (HEAP)- Heating & Electric
4. Emergency Assistance
5. Medical Assistance

<http://www.ongov.net/dss/>

CNY 211



211 is a free, helpful starting point where you can find local services and resources that are available to you. **Just call 211.**

Support Groups and Services



Syracuse Intergroup, Inc

Alcohol Abuse Prevention and Support

Provides information and referral regarding a fellowship of men and women who share their experiences with each other to solve their common problem and to help others recover from alcoholism. **(315) 563-5011**

YMCA of Central New York

Substance Abuse Prevention and Support

Provides regularly scheduled substance abuse prevention meetings for individuals with a chemical addiction or dependency. **(315) 474-6851**

Vera House

Domestic Violence Abuse Support

Offers support groups for adults, children, and their families who have been victims of domestic violence/sexual violence/elder abuse. They also provide a support group for LGBTQ+ individuals who have experienced sexual violence and partner abuse. **(315) 425-0818**

Jail Ministry

Current and Post-Incarceration Support

Provides visitor/advocate relationships with individuals at the Onondaga County Justice Center. **(315) 440-6407**

Suicide Prevention

Find someone to talk to and communicate to ensure you are safe and cared for.

Call 988 or Text Got5 to 741741

Syracuse Community Reintegration and Transition Supports



There are many community supports available to help you and your family transition back into your community.



Employment Supports

Access NY: Helps individuals with a developmental disability and/or a mental health diagnosis find and succeed in jobs they enjoy. **(315) 218-0856**

CNY Works: This is CNY's employment one-stop for job needs, including for those who need extra community reentry supports. **(315) 473-8250**

Jubilee Homes: Jubilee Homes' Build To Work program was created to address and eliminate barriers to employment for job seekers. **(315) 428-0070**

SNCC Supported Employment Program: Helps community members find jobs, careers, and training programs through individualized coaching and assistance with childcare. **(315) 472-6343**

Legal Assistance

Legal Aid of Mid-New York: Offers legal assistance to a wide range of individuals, including seniors, veterans, families, and those with disabilities, regardless of income or immigration status. Supports include elder law, family court, and Social Security benefits. **(877) 777-6152**

SU Office of Clinical Legal Education: Provides representation to individuals and groups in Syracuse and neighboring communities who cannot afford private attorneys or who cannot obtain other available legal assistance. **(315) 443-4582**

One-Stop Transitional Support

Center for Community Alternatives: CCA helps people by offering support with things like going to court, staying healthy, finding jobs, and getting back on their feet. **(315) 422-5638**

The DOCCS Re-Entry Services

Offers referrals for various services including housing, substance abuse prevention, mental health counseling, medical services, mentoring, and employment assistance. **(315) 428-4587**

Educational and Training

Syracuse City Schools Adult Education: We offer English as a Second Language (ESL), High School Equivalency (HSE), Literacy Zone Case management, and Career & Technical Education (CTE). Syracuse Residents Only. **(315) 435-4115**

OCM BOCES: They offer English as a Second Language (ESL), High School Equivalency (HSE), Literacy Zone Case management, and Career & Technical Education (CTE). All county residents, except Syracuse for adult programming. **(315) 453-4455**

Mental Health and Counseling Support

Helio Health: Takes a comprehensive approach to recovery. An approach that strips away the chains of addiction and mental illness so that, together, you and your family can begin a new life of hope and healing. Helio Health promotes recovery from the effects of substance use and mental health disorders and other health issues. **(315) 471-1564**

Onondaga County Mental Health Services: Prevention, treatment, and rehabilitation services that reduce the personal and community impact of mental illness, chemical dependency and developmental disorders on children, adolescents and adults. **(315) 435-7711**

Health and Dental Care

Syracuse Community Health Center: Provides affordable healthcare for all, including family medicine, pediatrics, women's health, dental, and behavioral health services. **(315) 476-7921**

ACR Health: Provides an array of support services to individuals affected by a wide range of chronic diseases, including HIV/AIDS, with the goal of positive health outcomes; as well as navigators to help individuals and businesses make informed health insurance decisions. **(315) 475-2430**

SCSD Literacy Zones

Literacy Zones are welcome centers for change in communities facing challenges with literacy and poverty. We provide essential resources, referrals, and unwavering support, empowering individuals and families to overcome obstacles and build a brighter future.

North Literacy Zone

Grant Middle School
Blossom Horton, Case Manager
2400 Grant Blvd.
Syracuse, NY 13208
(315) 435-6000 x 5559

South Literacy Zone

STEAM @ Dr. King School
Javier Garcia, Case Manager
416 E. Raynor Ave.
Syracuse, NY 13202
(315) 435-6000 x 5574

West Literacy Zone

PSLA @ Fowler
Jocelyn Bowen, Case Manager
227 Magnolia St.
Syracuse, NY 13204
(315) 435-6000 x 2124

East Literacy Zone

Dr. Weeks Community School
Daud Ahmed, Case Manager
710 Hawley Ave.
Syracuse, NY 13203
(315) 435-6376

