

What is a Literacy Zone?

Literacy Zones are welcome centers for change in communities facing challenges with literacy and poverty. We provide essential resources and unwavering support, empowering individuals and families to overcome obstacles and build a brighter future.

Who can benefit from a Literacy Zone?

- Community members that are struggling with life circumstances and need referral supports.
- Adults who want to improve their language skills, get a diploma or seeking educational opportunities.
- Parents who want to help their children with life and school supports.
- Out-of-school youth who want to finish high school or get a job.

What is some of the kind of help can you find in a Literacy Zone?

- No-cost classes to improve your reading, writing, and English
- Help for parents to support their children's learning
- Job training and career advice
- Support to finish high school or get more education.
- Navigation to community organizations that support personal and family needs.

Literacy Zones are here to help you reach your goals. Don't be afraid to ask for help. We're all in this together!

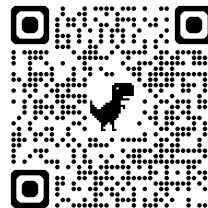
Connect with Our Literacy Zones

North Literacy Zone
Grant Middle School
Blossom Horton, Case Manager
2400 Grant Blvd.
Syracuse, NY 13208
(315) 435-6000 x 5559

South Literacy Zone
STEAM @ Dr. King School
Javier Garcia, Case Manager
416 E. Raynor Ave.
Syracuse, NY 13202
(315) 435-6000 x 5574

West Literacy Zone
PSLA @ Fowler
Jocelyn Bowen, Case Manager
227 Magnolia St.
Syracuse, NY 13204
(315) 435-6000 x 2124

East Literacy Zone
Dr. Weeks Community School
Daud Ahmed, Case Manager
710 Hawley Ave.
Syracuse, NY 13203
(315) 435-6376



SCSD Literacy Zones

Your Personal Referral Resource



ON THE RISE
SYRACUSE CITY SCHOOL DISTRICT

About our Welcome Centers



Our Welcome Centers are conveniently located within local SCSD schools, providing parents and community members with a direct connection to a caring case manager. We're here to listen, offer guidance, and connect you with the wealth of resources available through both the district and our vibrant community.

We recognize that everyone faces unique challenges on the path to achieving their goals, nurturing their children's dreams, and thriving in Syracuse.

How Can I Connect to a Case Manager?

You can connect to a Literacy Zone Case Manager by calling the Welcome Center directly, emailing the Case Manager, or stopping by during open hours. Please see the back of the flyer.

Why Must I Fill Out a Form?

To have case managers at no-cost, NYSED wants to ensure we are meeting the needs of parents and community members. The form is one page and is 100% confidential and will not be shared with any other community agency.

Examples of Literacy Zone Supports



Health

Obtain health insurance get referrals to doctors, dentists, and vision professionals.

Financial

Help set up a bank account, get support with personal and health care debt, and referrals for tax filing.

Family

Get referrals for day care, get supported with family literacy, and obtain a library card.

School Relations

Get your child enrolled in school, connect with school supports, and help with communicating your child's needs.

Social Services

Receive support with social service letters, filling out information, connect with temporary assistance, and SNAP needs.

Workforce Readiness

Get help with resumes, cover letters, practice with interviewing, and filling out applications.

Legal Services

Receive referrals for immigration legal services, free legal advice and advocacy.

Citizenship

Get connected to citizenship support, education, and paperwork needs.

Supporting Community Organizations

Life can be hard, but we're here to help. We work with great community groups that offer all sorts of services, from housing and healthcare to finding a job. They're ready to give you the support you need to succeed. Together, we can build a stronger community for everyone.



We Collaborate on 4 Job Fairs a Year



We host an annual job fair in each Literacy Zone. Here, you'll connect with community partners and employers offering entry-level and career opportunities.

Our Literacy Zone Case Managers are ready to help you prepare for employment. They can assist with resumes, cover letters, job applications, and interview prep. They can also guide you through CNY Works, the New York State Virtual Career Center, and the local job market.

We also bring bilingual Employment Specialists and Nationality Workers to support language needs of community members who need them.