

# You've got this

Making healthy simpler

Your member website

**You've got healthy handled with your new Aetna® member website**

Log into the member website from [AetnaRetireePlans.com](https://AetnaRetireePlans.com) and manage your benefits.



**Clean, simple  
screen**



**Easy claims  
walk-through**



**Money  
saving tools**



**Fitness and  
wellness perks**

[AetnaRetireePlans.com](https://AetnaRetireePlans.com)

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# Features that get you where you need to go



## Find Care

- Find walk-in clinics
- Change your doctor
- See past activity



## See coverage and costs

- Get coverage details
- See out-of-pocket costs
- Read doctor reviews



## Manage claims

- View and sort claims
- Get a claim breakdown



## Stay healthy

- Take a health assessment
- Try health coaching
- Start a wellness program
- Get treatment options
- Save on gyms, vision and more

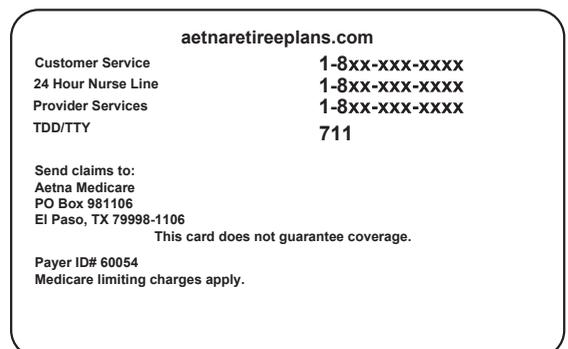
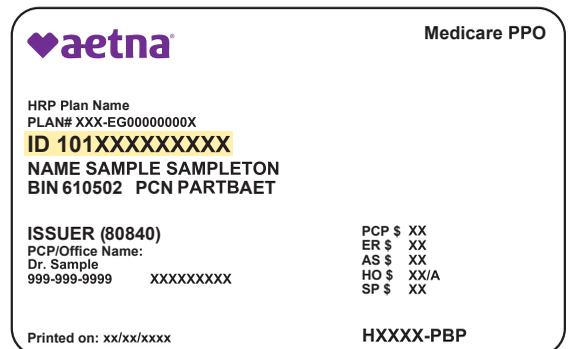
## Registering for an online account

We've provided step-by-step instructions to guide you through registering for an account on your member website.

Before you begin, you'll need to gather the following information:

- Your first and last name as it appears on your member ID card
- Your date of birth
- Your home zip code
- Your member ID number listed on your ID card, welcome letter or Explanation of Benefits (EOB)
- Your phone number
- Your email address (optional)

View the next page for step-by-step instructions for registering your online account.



## Questions?

Just call Aetna® Member Services at the number on your member ID card. For technical support with your online account, call **1-800-225-3375 (TTY: 711)**. We're happy to help!

# How to register

Go to **AetnaRetireePlans.com** or scan this QR code with your smartphone camera.

Select **Login** and **Medicare Advantage** at the top of the homepage.



If you're not already registered for an online account, select **Register my MA/MAPD** under the **"Medicare Advantage (MA/MAPD)"** section

## You can create an account in four easy steps

### 1 Step 1 – Personal info

You'll be asked to provide your member ID number. This can be found on your member ID card, welcome letter or any EOB we sent to you.

**Note:** Medicare members must register using their Aetna® ID number to register for an account.

### 2 Step 2 – Validate identity

We'll send you a security code to validate your identity. You can choose how to receive the code, whether it's by text, phone call or email.

If there is no phone number or email listed, you can select "Add" to add your preferred code delivery. You'll also be asked to review our Aetna Security Code – Terms and Conditions.

### 3 Step 3 – Create account

You can create your account with a unique username and password.

**Note:** Fields labeled with a red asterisk are required. Providing your email isn't required but providing your email can:

- Help recover your account if a username or password is forgotten
- Receive member website updates, such as new claims
- Receive information about new programs and services

### 4 Step 4 – Terms and conditions

To finalize your account registration, please review our terms and conditions.

**You've successfully created your online account!**

You can now explore your account, website features and set up your notification preferences.

This information is not a complete description of benefits. Call **1-XXX-XXX-XXXX (TTY: 711)** for more information. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.